DIMENSION ONE: FOCUSING ON THE PURPOSE OF THE AUTHORITY AND ON OUTCOMES FOR THE COMMUNITY AND CREATING AND IMPLEMENTING A VISION FOR THE LOCAL AREA

The local code should reflect the requirements to:		Source documents/good practice/other means that may be used to demonstrate compliance	Self Assess. Score	Action plan for improvement
a)	Develop and promote the authority's purpose and vision	• **Used as a basis for:** - Corporate and service planning - Shaping the community strategy - Local area or performance agreements		
b)	Review on a regular basis the authority's vision for the local area and its impact on the authority's governance arrangements	• Governance code		
c)	Ensure that partnerships are underpinned by a common vision of their work that is understood and agreed by all parties	• Partnership protocol • Governance code		
d)	Publish an annual report on a timely basis to communicate the authority's activities and achievements, its financial position and performance	• Annual financial statements • Annual business plan		

e)	Decide how the quality of service for users is to be measured and make sure that the information needed to review service quality effectively and regularly is available	• **This information is reflected in the authority's:** - **Corporate plan** - **Annual business plan** - **Medium term financial strategy** - **Resourcing plan** **In order to ensure improvement**		
f)	Put in place effective arrangements to identify and deal with failure in service delivery	• **Complaints procedure**		
g)	Decide how value for money is to be measured and make sure that the authority or partnership has the information needed to review value for money and performance effectively. Measure the environmental impact of policies, plans and decisions.	• **The results are reflected in authority's performance plans and in reviewing the work of the authority**		

Reference documents	Tools to assist local authorities for self-assessment purposes		
Strong and Prosperous Communities, DCLG (October 2006) *The Politics of Place*, The Leadership Centre for Local Government (October 2006) *A Councillor's Guide to Performance Management* (second edition), IDeA (June 2006) *A Manager's Guide to Performance Management* (second edition), IDeA			